



NORTH CAROLINA
HUMAN TRAFFICKING
COMMISSION

Standards for Service Providers

Nancy E. Hagan
North Carolina Human Trafficking Commission
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North Carolina Human Trafficking Commission

STATUTORY CHARGE

1. To receive funding on behalf of the State to examine and combat human trafficking;
2. To commission, fund, and facilitate quantitative and qualitative research and to create measurement, assessment, and accountability mechanisms ;
3. To inform and educate law enforcement personnel, social services providers, and the general public;
4. To suggest – and provide assistance and review – with new policies, procedures, or legislation ;
5. To develop regional response teams ; and
6. To identify gaps in law enforcement or service provision and recommend solutions .

N.C. Gen. Stat§ 143A-55.10 (2013)

Scope and Purpose of Standards:

The North Carolina Human Trafficking Commission provides these Standards for the purpose of defining the values and expectations that should guide professional conduct and service provision for any organization in our state that works with victims/survivors of sex and/or labor trafficking.

North Carolina Human Trafficking Commission use of standards

Purpose: Best practice guidelines

Establish basic standards that can serve as guidance to organizations and direct service providers in North Carolina.

The NCHTC will be able to use the standards in part as guidance to:

Inform funding determinations

Letters of support

Use of NCHTC logo by the service provider

Linkage to NHTH/Polaris hotline

Role of Standards for Service Providers

Organizations will be invited to conduct a self-assessment

Anti-trafficking advocates are encouraged to use these standards to select partners to participate in their service networks and to help organizations provide the best services possible.

- MOUs
- Funding
- Referrals

Overview and organization of Standards: Foundational Standards

Foundational standards for all service providers

Guidance that is based on “do no harm”

Non-discriminatory, victim -centered, trauma-informed, and confidential

Ethical standards that undergird the foundations

Reference professional standards

Adhere to all legislative mandates; local ordinances

For each standard, the definition, goal, activities, and qualifications for staff/volunteers and standards for provider organizations are outlined

There are currently 19 foundational standards

Standards: Professional Arenas

24 hour response line

Emergency services

Case management/victim advocacy

Survivor/peer support

Trauma specific therapeutic services

Legal assistance

Sheltering and short term housing for adults

Residential services for adults

Alcohol and substance use assessment

Outreach and indicators

Staff resilience and organizational health

Media

Example

External Standards	
Standard	1. Adherence to appropriate code(s) of conduct/ethics as evidenced in organizational records. For example: National Association of Social Workers Code of Ethics, National Organization for Victim Assistance, or Code of Professional Ethics for Victim Assistance Providers
Exceeds Standard	N/A
Meets Standard	Organization can document its adherence to the codes of conduct/ethics related to its field of service or the professional identities of staff.
Does Not Meet Standard	Organization is not connected with or oriented to professional codes of conduct/ethics.

Roll out:

Stay tuned

Standards were originally developed by a committee of stakeholders who reviewed and compiled standards from other states, other professional fields such as sexual/assault/domestic violence, as well as evidence-based practices, and their own professional experience.

Standards in their original form were approved by NCHTC, 2019

Minor technical and formatting revisions currently underway by Margaret Henderson with the UNGCH School of Government

Revised format to be presented in a series of focus groups to service providers for feedback, suggestions, edits.

Interviews with survivors for their input. The input of those with lived experience is essential.

Final version to be made available through the NCHTC by October , 2021



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For more information:

Nancy.E.Hagan@nccourts.org

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